



RESIDENTIAL FILLING AND TOPPING UP SWIMMING POOLS AND SPAS

New pools and spas

New pools and spas must not be filled with town water – owners should use water sourced from outside South East Queensland’s drought-affected areas, or rainwater. Owners must also submit written proof of water purchase to their council within 14 days of filling.

Existing pools and spas

Pool and spa owners will only be able to top up with town water as a last resort, and only when they have used all available water from a rainwater tank or from a downpipe rainwater diverter.

Pool and spa owners are also required to have three of the following four water saving devices on the premises:

- a swimming pool and/or spa cover
- three-star water efficient showerheads and taps
- dual flush toilets
- four-star water efficient washing machines.

Topping up hours for existing pools and spas:

Street number	Time	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Odd numbered	4-7pm	x	✓	x	✓	x	✓	x
Even or unnumbered		x	x	✓	x	✓	x	✓

Using rain water

If the premises does not have a rainwater tank or a downpipe rainwater diverter, then town water is not permitted for topping up pools or spas.

Downpipe rainwater diverters are available from hardware stores.

Pool and spa owners may be asked by Water Service Provider (WSP) officers to demonstrate compliance with this restriction and this may involve:

- permitting a WSP officer to inspect the premises
- showing a WSP officer a certificate from a licensed plumber or documentation from the Home WaterWise service or Home WaterWise Rebate Scheme certifying the premises is fitted with water efficient devices
- showing a WSP officer a statutory declaration that the premises complies with all the terms of the



restriction.

Some helpful tips

- remember that rainfall will usually replace about half the water lost from evaporation
- use your pool cover to cut evaporation losses and ensure that backwashing is only carried out when necessary and in accordance with the manufacturer's specifications
- use your rainwater tank that is connected to a house via an automatic switching valve, to fill the pool or spa at any time from a connection upstream of the automatic switching valve.

For further information on pools, alternative sources of water and pool maintenance visit www.spasa.com.au.

Where can I get further assistance?

The Home WaterWise Rebate Scheme provides rebates for the installation of rainwater tanks, the purchase of water efficient appliances and fittings, and pool covers.

Some local government authorities also provide a rebate scheme.

For further information on rebate schemes go to www.nrw.qld.gov.au/water/saverscheme/rebate_schemes.html or contact your local Council.

For further information on water efficiency of appliances and fittings go to www.waterrating.gov.au